

Making the Difference: Creating Age-Friendly Institutions and Community in Alameda County - Pathways to Broad, Deep, and Lasting Change - November 12, 2015

AGE-FRIENDLY SERVICES

This small group discussion considered the following questions:

1. Envision your organization/program in an age-friendly community of the future. What would it look like?
2. How might it operate differently? How would service provision be different?
3. What would be the experience of the older adults served?
4. What kinds of systems or structures would need to be in place to move from idea to action?

The group had the following insights and ideas:

- One-stop Shop
- Transportation door-to-door → free and fully accessible
- Social workers who come out of their offices [to visit people in home and community]
- Reduce isolation
- Increase social engagement
- Clearinghouse for senior resources
- Food access
 - Transportation to and from markets
 - availability
 - farmer's markets
- Safety
 - More street lighting
 - Inside and outside
 - Grab bars, ramps etc.
 - Who needs them?
 - \$\$ for materials, install
 - Core data source for cross-referrals
 - Health, dental care → access/affordability
- Respect
 - by community
 - by service workers
 - training and education campaign