

# Senior Services Coalition of Alameda County

## CalAIM:

### Long Term Care Enhanced Case Management Community Supports

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CalAIM is a long-term commitment to transform and strengthen Medi-Cal, making the program more equitable, coordinated, and person-centered to help people maximize their health and life trajectory.

**CalAIM Goals**

Whole Person Care  
Social Drivers of Health

↑ Quality  
Improve Equity  
System transformation

Consistent &  
seamless

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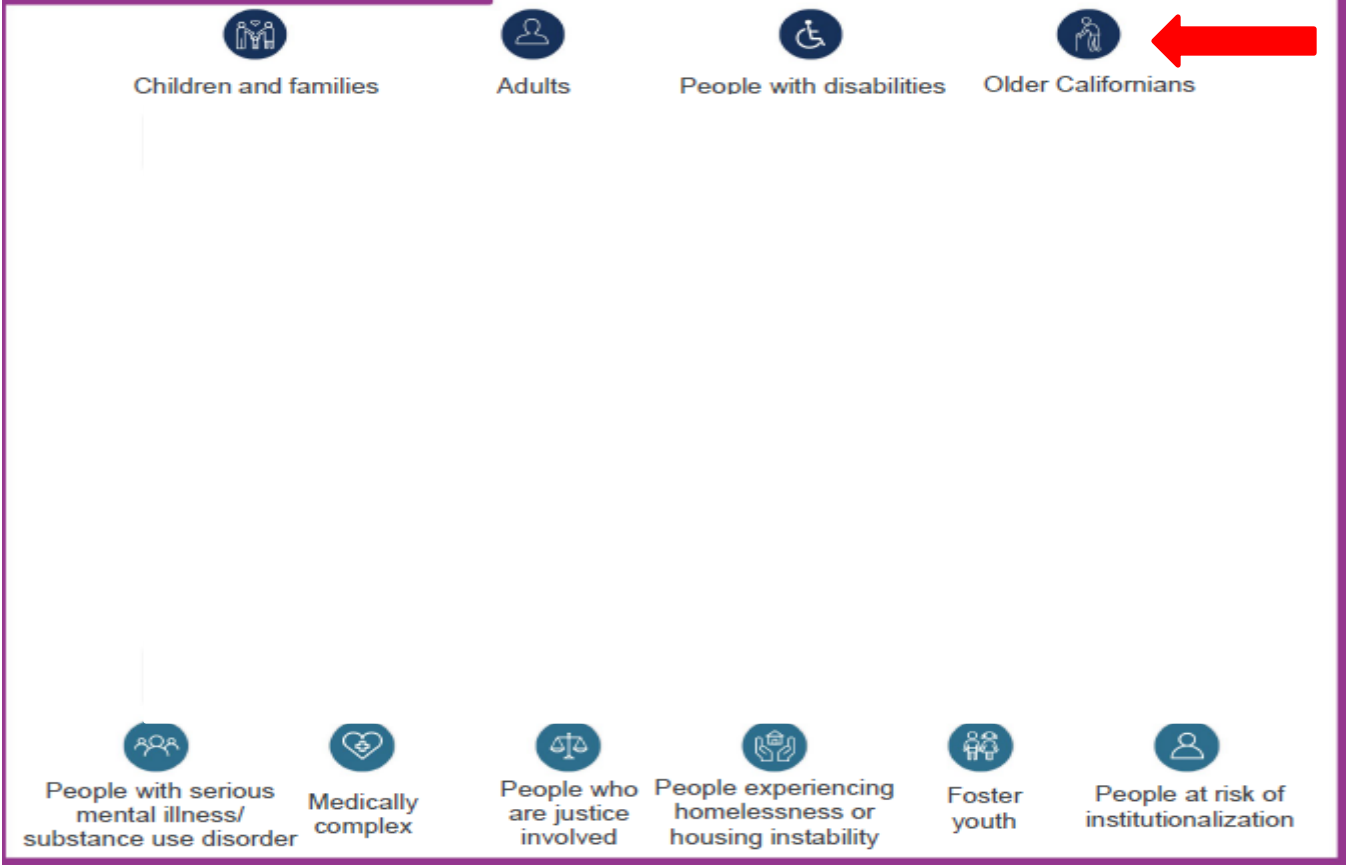
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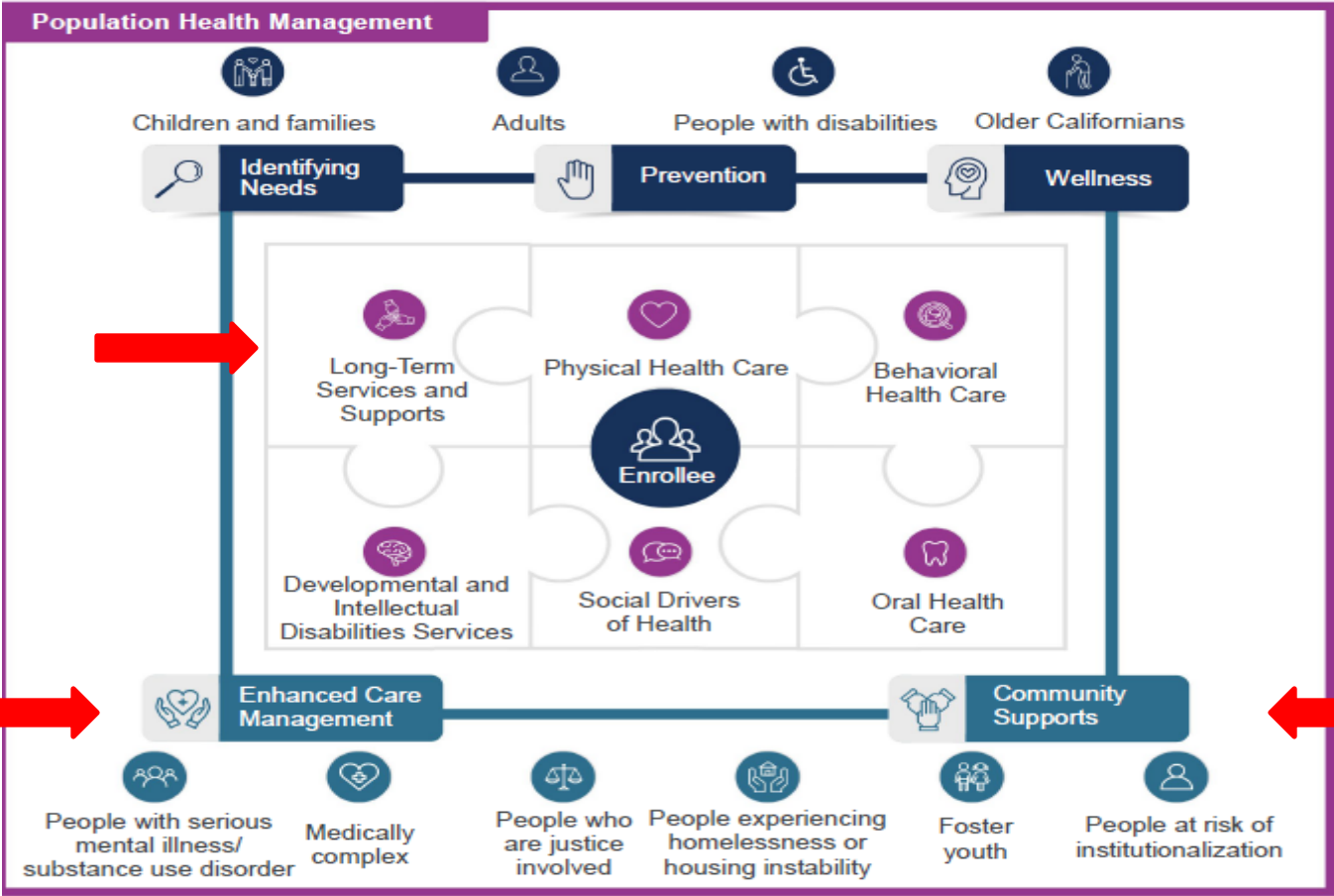
Population Health Management



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Social Drivers of Health		



# Enhanced Care Management (ECM) & Community Supports

## ECM Services

- ▶ Outreach & Engagement
- ▶ Assessment & Care Management Planning
- ▶ Enhanced Coordination of Care
- ▶ Health Promotion
- ▶ Transitional Care
- ▶ Member & Family Supports
- ▶ Refer/Coordinate Support Services

## ECM Populations

- ▶ Homeless
- ▶ High utilizers
- ▶ Serious mental illness
- ▶ At risk for LTC
- ▶ Transitioning out of LTC
- ▶ CCS kids
- ▶ Developmental delay
- ▶ Pregnant/post-partum
- ▶ Justice involved

Original

Future

New

# How to Refer to ECM

- ▶ *AAH Enhanced Care Management (ECM) Approval Request Form (see attachment)*
  - ▶ Please fax or send by secure email the completed form to the Alliance Enhanced Case Management Department at **1.510.995.3725** or **ECM@alamedaalliance.org**
  - ▶ Please include any supporting clinical documentation
  
- ▶ Other AAH Case Management Programs:
  - ▶ Complex Case Management
  - ▶ Transitional Care Services
  - ▶ Care Coordination
  - ▶ CBAS (Community Based Adult Services)

# Community Supports: In Lieu of Services

▶ *Social Support Services provided  
 In Lieu of approved medical  
 services*

- ▶ Housing bundle
- ▶ Medical repite
- ▶ Medical food
- ▶ Asthma remedition
- ▶ **Get out of LTC**
- ▶ **Stay out of LTC**
- ▶ Personal caregiver services
- ▶ Home Modifications
- ▶ Caregiver respite
- ▶ Sobering centers
- ▶ Post-hospital housing
- ▶ Day habilitation

Original **Pilot** Future Not Planned



# Long Term Care (LTC)

# What Changed in LTC?

- ▶ ~2,000 Medi-Cal members in Fee-for-Service (FFS/straight Medi-Cal) moved to managed care plans in Alameda County
- ▶ Two Phases:
  - ▶ Long term care facilities
  - ▶ Intermediate Care Facilities (ICF), subacutes (pediatric and adult) & Institutes of Mental Disease (IMD)

# Initial Goals

- ▶ **Stable transfer to managed care**
- ▶ **Continuity of care for facility, providers and services**
- ▶ **Transitional Care Services**
- ▶ **Get to know facilities and members**
  - ▶ **>86 LTC facilities**
  - ▶ **>30 ICF facilities**

# Near-future Goals

- ▶ **Improve quality of care**
- ▶ **Expand available services to members in LTC**
- ▶ **Identify & support members:**
  - ▶ **able to transition back to the community**
  - ▶ **At risk for institutionalization**
- ▶ **Engage & involve community partners in LTC member care**
  - ▶ **Regional Center of East Bay**
  - ▶ **CBAS**
  - ▶ **Other LTSS services**
  - ▶ **Community Based Organizations**
- ▶ **D-SNP Medicare**