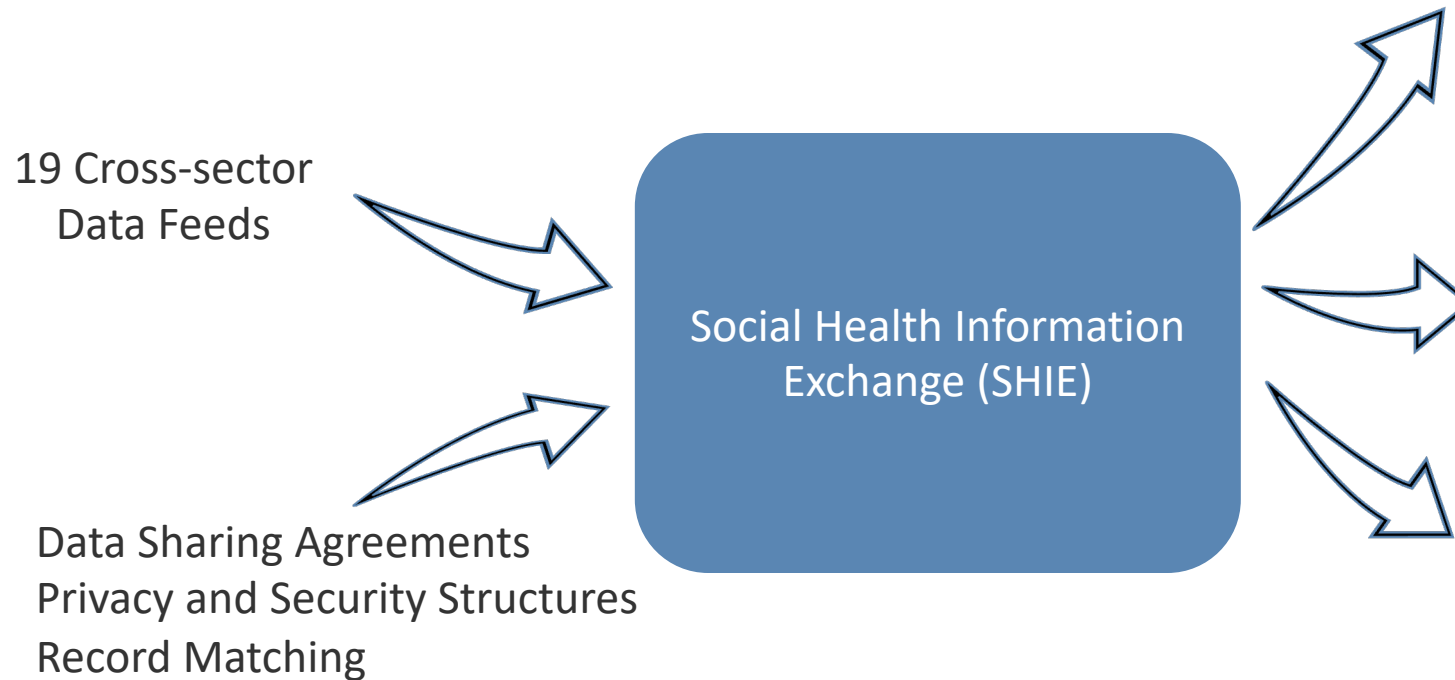# Social Health Information Exchange (SHIE)

Collaboration on a new level

AC Alameda County Social Health Information Exchange brings together data feeds from multiple sectors to understand a consumer's and a population's needs from a Whole Person perspective

- Medical Care
- Mental Health
- Substance Use
- Housing
- Social Care
- Jail Health
- Crisis Response

Areas of SHIE Support

1. Data Exchange Services

   a) CalAIM billing exchange with Managed Care Plans

   b) Population information for Managed Care Plans

19 Cross-sector Data Feeds

Social Health Information Exchange (SHIE)

Data Sharing Agreements
Privacy and Security Structures
Record Matching

2. Analytics

   a) Reports and Dashboards

3. Applications

   a) CalAIM Salesforce application for finance reconciliation

   b) Community Health Record

   c) Santa Rita Behavioral Health scheduling and reporting

What data flows to the SHIE?

Crisis/Acute Care

- Emergency Medical Services
- St. Rose Hospital
- Washington Hospital
- Sutter Summit Campus and Eden Hospital
- Alameda Health System Hospitals
- Admission/Discharge Notifications from across the Bay Area and state

Medical

- Health Care for the Homeless
- Alameda Health System Clinics
- Wellpath (Correctional Health)
- CalREDIE COVID Testing
- CAIR COVID Vaccination Data
- Fact, Cause, Place and Date of Death

Behavioral Health

- Alameda County Behavioral Health
- BH Providers Bonita House and Fred Finch

Housing and Homelessness

- Homeless Management Information System

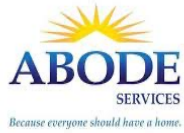**Social Care**

- Social Services Agency (Public Benefits)

Justice-Involved

- Santa Rita Jail

Insurance/Coverage

- Alameda Alliance for Health
- Anthem Blue Cross
- HealthPAC

Alameda County
Health Care Services Agency

Behavioral Health | Environmental Health | Office of Agency Director | Public Health

Organizations Using the CHR Today

Behavioral Health | Environmental Health | Office of Agency Director | Public Health

Alameda County Health Care Services Agency