

Aging & Disability Resource Connection



Center for Independent Living, Inc.



WHAT IS THE ALAMEDA COUNTY AGING AND DISABILITY RESOURCE CONNECTION(AC ADRC) - “NO WRONG DOOR”?

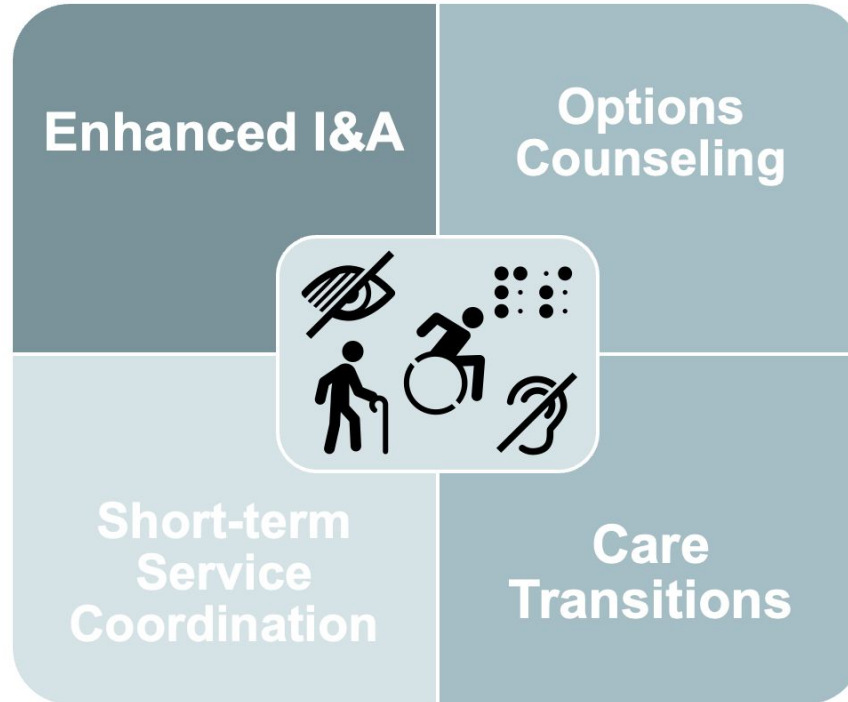
- A collaboration between 2 Independent Living Centers (ILC) and the Alameda County Area Agency on Aging (AAA) and extended partners
- Provide objective, unbiased information, advice, and assistance to help consumers access and coordinate available community-based Long Term Supportives Services(LTSS)
- Assist individuals of any age, ability, or income level in navigating LTSS to achieve their goals
- Public, private, and non-profit agencies form a No Wrong Door (NWD) System.

Center for Independent Living, Inc.



DIFFERENT TYPES OF CARE COORDINATION: CORE SERVICES OF AC ADRC

- An engaged, consumer-focused approach to interactions, including warm transfers
- Trained Options Counselors
- Address urgent needs to prevent unnecessary admissions
- Facilitate transitions home



AC ADRC: PROVIDERS PUBLIC OUTREACH AND COORDINATION ACROSS COMMUNITY PROVIDERS

**Public Outreach
and
Coordination
Across
Community
Providers**

Individuals

**LTSS
Providers**

**Acute Care
Systems
(Hospitals)**

**Nursing Homes
(MFP/Section Q)**

**Family
Members
and Friends**

**211, Senior
Information and
Assistance**

**VA Medical
Center(Veteran
Directed HCBS)**

**Local Non-Profits/
Community Based
Organizations**

AC ADRC: PROVIDES PERSON CENTERED COUNSELING



Person Centered
Counseling

Person Centered Counseling

- Assess for immediate LTSS Needs
- Facilitates informed choice to available options
- As needed, facilitates diversion from nursing homes, transition from nursing home to home, transition from hospital to home and other life transitions.

AC ADRC: PROVIDES STREAMLINED ELIGIBILITY TO PUBLIC PROGRAMS



**Streamlined
Eligibility to
Public
Programs**

Improving the Efficiency and Effectiveness of LTSS Eligibility Process Across Multiple Public Programs

- Supports individuals around completing applications and/or connecting individuals to LTSS programs(s) to help them through the entire eligibility process.
 - CalAIM referrals, housing transition, other supportive services in the home.